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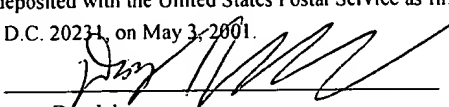
MAY 11 2001

#7  
5-14-01  
B. Hilliard

Technology Center  
PATENT  
Docket No. KANA.P0001

**CERTIFICATE OF MAILING BY "FIRST CLASS MAIL"**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:  
Assistant Commissioner for Patents, Washington, D.C. 20231, on May 3, 2001.

  
Dag Johansen

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In the application of:

Gainey, et al.

Serial No.: 09/193,833

Filing Date: 11/17/98

For: METHOD AND APPARATUS FOR  
PERFORMING ENTERPRISE EMAIL  
MANAGEMENT

Examiner: Debbie Le

Group Art Unit: 2177

**PETITION FOR EXTENSION OF TIME  
37 C.F.R. § 1.136(a)**

Assistant Commissioner for Patents  
Washington, D.C. 20231

Dear Sir:

Applicant petitions the Assistant Commissioner for Patents under 37 C.F.R. § 1.136(a), to extend the time for response to the Office action dated 11/3/00. This extension will extend the time the response is due from 2/3/01 to 5/3/01

☒ A three-month extension is requested; the extension fee is \$890.00.

☒ A check in the amount of \$890.00 is attached.

05/09/2001 HN00R1 00000028 09193833

01 FC:117

890.00 OP

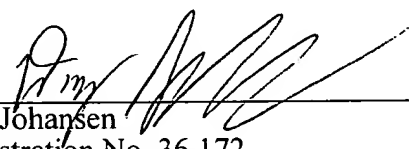
The Assistant Commissioner is hereby authorized to charge any additional fees under 37 C.F.R. §§ 1.16 and 1.17 that may be required by this petition, or to credit any overpayment to **Deposit Account No. 50 1128** referencing docket no. **KANA.P0001**.

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Respectfully submitted,

Dated: May 3, 2001

By:

  
Dag Johansen  
Registration No. 36,172

STATTLER, JOHANSEN & ADELI LLP  
P.O. Box 51860  
Palo Alto, California 94303-0728  
Telephone: (650) 934-0470, ext. 101  
Fax: (650) 934-0475